

## ELECTRICITY VARIABLE RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

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	Product	Rate per kWh	Term	Start Date
Energy Charge(Electricity)	Variable Rate Electricity only	The rate is variable and may change on a monthly basis. Your monthly variable price is based on XOOM's actual and estimated supply costs which may include prior period adjustments, balancing costs, line losses, unaccounted for energy, load shaping, and administration fees.	Monthly	Start date to be confirmed
	Type of Pr	oduct	Variable Rate Electricity Product	
	Contract Term		Monthly, the contract runs from month-to-month.	
	Other Key Terms and		Additional terms and conditions are set out in the attached Variable Rate	
	Questions		Terms and Conditions.	
	Do I have a termination fee or any fees associated with terminating service?		No	
	Can my price change during the Term of the Contract?		Yes. Your rate for electricity will be a variable rate Energy Charge based on actual and estimated supply costs which may include prior period adjustments, balancing costs, line losses, unaccounted for energy, load shaping, and administration fees. In addition, you are responsible for all charges assessed and billed by your local utility for electric distribution charges, and for all services your local utility provides, including any other fees or taxes associated with its services.	
	Is there a Site Administration Fee?			Site Administration Fee is \$6.85.
	Is there a Late Payment Charge?		Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% or the maximum permitted by Law.	
	What other fees may I be charged?		Please refer to the Variable Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.	
	How can I terminate my Contract?		by way of mail, fax, circumstances (A) v after a copy of this by us; (B) without c of this Contract, if y without penalty with from us if this Contr you will still be requ Contract with us; (C presently exists for marketing contract without penalty with we (i) do not set ou the supply of Energ	ur acceptance of this Contract by delivering notice to XOOM e-mail or by personal delivery in the following without cost or penalty for any reason within ten (10) days Contract, signed by you or acknowledged online, is received ost or penalty within ten (10) days after you receive a copy ou entered into this Contract during a Recorded Call; (C) in sixty (60) days after the date you receive your first bill ract was entered into during a Recorded Call, provided that ured to pay for any Energy consumed while under this 0) without cost or penalty if another marketing contract the supply of Energy to your Site (except where the existing is to expire on or before the start of this Contract); or (E) nin one (1) year from the date this Contract is entered into if t in this Contract a specified or ascertainable date on which y is to begin; (ii) do not begin the supply of Energy within ne specified or ascertainable start date (unless you



Statement to Customer Under Residential Heat Sub-Metering Regulation       3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.         5. This Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.       4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         5. You may cancel this Contract from the day you acknowledge the contract. This is contract. The internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. You may give inforce diaceallation by any method that will allow you to prove that you gave notice. information cancelling the contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         Customer Information       First Name: Last Name: Nam	cherg <sub>3</sub>		expressly authorize the late start); or (iii) were not properly licensed by the Government of Alberta when we entered into this Contract, provided that you will still be required to pay for any Energy consumed while under this Contract with us.			
Subply of Energy you should understand the following: <ol> <li>This Contract is not a electricity or gas utility or government rebate program.</li> <li>This Contract is not a electricity or gas utility or government rebate program.</li> <li>The business named in this contract may not be able to supply Energy cheaper than your current utility company.</li> <li>This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.</li> <li>If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract.</li> <li>You may cancel this Contract from the day you acknowledge the contract this Contract.</li> <li>You may cancel the Contract that will allow you be prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract.</li> <li>You may contact. Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4088 toll free.</li> <li>First Name: <li>Electricity Site ID:</li> <li>Billing Address:</li> <li>Electricity Site ID:</li> <li>Billing Information:</li> <li>Cardit Card. Type:</li> <li>Number:</li> <li>Expiry:</li> <li>Automate Withdrawi. Bank ID #</li> <li>Transit #:</li> <li>Account #:</li> </li> <li>States and point for Cardit Card. Type:</li> <li>Billing Information:</li> <li>C</li></ol>		Disclosure Statement to Consumer:				
Disclosure Statement to Customer Under the Marketing and Residential Heat Sub-Metering Regulation       2. The business named in this contract may not be able to supply Energy cheaper than your current utility company.         3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.       4. If you more to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         Sub-Metering Regulation       4. If you more to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         4. Under the contract that you a acknowledged (by written agreement, online over the intermet, or by was of Recorde Call) is received by XOMM void not need a reason to cancel the Contract. You may give notice of cancellation by any method that will allow you be prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain icromatances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         Customer Information       First Name:	Disclosure Statement to Customer Under the Marketing and Residential Heat Sub-Metering Regulation					
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Residential Heat Sub-Metering Regulation       Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         5.       You may cancel this Contract from the day you acknowledge the contract. Until 10 days after a cog of the Contract that you a acknowledged (by written agreement, online over the internet. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice.         Induding mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         If you need more information on cancelling the contract, or if you feel you have been treated unfairly, you may contact Service Aldress: 		3.	This Contract can be ended only under the conditions set out in Section 4 of the Terms and			
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may contact Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4088 toll free.         Pirst Name:         Last Name:         Last Name:         Last Name:         Billing Address:         Billing Address:         Electricity Site ID:         Billing Information         Electricity Site ID:         Billing Information:         Customer         Information         Electricity Site ID:         Billing Information:         Credit Card. Type:         Number:         Expiry:         Automatic Withdrawl. Bank ID #         Account #         Account #         You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it         If you have any questions, please contact us.         By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         Yes No       Yes No         Full Customer Name:		5.	of the Contract that you a acknowledged (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of			
Customer       Alternate Phone Number:         Information       Email:         Billing Address:						
Billing Information:       Credit Card. Type:       Number:         Expiry:       Automatic Withdrawl. Bank ID #.       Transit #:         Account #:       Transit #:       Account #:         This Product Sheet and the attached Terms and Conditions can be opened, printed, saved and emailed from your computer so that you can view and obtain a complete copy of the Contract.       Transit #:         You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you have any questions, please contact us.         By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions). I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         Yes       No         Full Customer Name:	Customer Information	Last Name: Primary Phone Number: Alternate Phone Number: Email: Billing Address: Service Address:				
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How to Contact Us How to Contact Us 11208 Statesville Road, Suite 200, Huntersville, NC 28078 www.xoomenergy.ca Email:customercare@xoomenergy.ca Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430	□ Yes □ No Full Customer Name: Date:					
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	Office Use Only:					

