

ELECTRICITY FIXED RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

	Product	Rate per kWh	Term	Start Date
Energy Charge(Electricity)	Fixed Rate Electricity only	6.8900¢	36 Months	Start date to be confirmed
	Type of Product		Fixed Rate Electricity Product	
	Contract Term		36 Months	
	Other Key Terms and Questions		Additional terms and conditions are set out in the attached Fixed Rate Terms and Conditions.	
	Do I have a termination fee or any fees associated with terminating service?		Yes. If you cancel this Contract before the end of the Term, you are required to pay the Early Exit Fee of \$50.	
	Can my price change during the Term of the Contract?		Yes. Although your rate for electricity will be a fixed rate Energy Charge, you are responsible for all charges assessed and billed by your local utility for electric distribution charges, and for all services your local utility provides, including any other fees or taxes associated with its services.	
	Is there a Site Administration Fee?		Yes. The monthly Site Administration Fee is \$6.85.	
	Is there a Late Payment Charge?		Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% or the maximum permitted by Law.	
Disclosure Chart	What other fees may I be charged?		Please refer to the Fixed Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.	
	How can I terminate my Contract?		You may cancel your acceptance of this Contract by delivering notice to XOOM by way of mail, fax, e-mail or by personal delivery in the following circumstances (A) without cost or penalty for any reason within ten (10) days after a copy of this Contract, signed by you or acknowledged online, is received by us; (B) without cost or penalty within ten (10) days after you receive a copy of this Contract, if you entered into this Contract during a Recorded Call; (C) without penalty within sixty (60) days after the date you receive your first bill from us if this Contract was entered into during a Recorded Call, provided that you will still be required to pay for any Energy consumed while under this Contract with us; (D) without cost or penalty if another marketing contract presently exists for the supply of Energy to your Site (except where the existing marketing contract is to expire on or before the start of this Contract); or (E) without penalty within one (1) year from the date this Contract is entered into if we (i) do not set out in this Contract a specified or ascertainable date on which the supply of Energy is to begin; (ii) do not begin the supply of Energy within thirty (30) days of the specified or ascertainable start date (unless you expressly authorize the late start); or (iii) were not properly licensed by the Government of Alberta when we entered into this Contract, provided that you will still be required to pay for any Energy consumed while under this Contract, with us.	
	Disclosure Statement to Consumer:			
	Please read this statement before you acknowledge it. Before you enter into a marketing contract for the supply of Energy you should understand the following:			
	1. This Contract is not a electricity or gas utility or government rebate program.			s utility or government rebate program.
Disclosure		The busine utility com	ess named in this contract may not be able to supply Energy cheaper than your current bany.	
Statement to Customer Under			act can be ended only under the conditions set out in Section 4 of the Terms and of this Contract.	
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the Marketing and	 If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract. 				
Residential Heat Sub-Metering Regulation	5. You may cancel this Contract from the day you acknowledge the contract until 10 days after a copy of the Contract that you a acknowledged (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.				
	If you need more information on cancelling the contract, or if you feel you have been treated unfairly, you may contact Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4088 toll free.				
	First Name:				
Customer Information	Last Name:				
	Primary Phone Number:				
	Alternate Phone Number:				
	Email:				
	Billing Address:				
	J				
	Service Address:				
	Electricity Site ID:				
	Billing Information: Credit Card. Type: Number: Expiry:				
	□ Automatic Withdrawl. Bank ID # Transit #: Account #:				
This Product Sheet and the attac view and obtain a complete copy	ched Terms and Conditions can be opened, printed, saved and emailed from your computer so that you can v of the Contract.				
You also have the express oppo	rtunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it				
If you have any questions, pleas	e contact us.				
and Conditions), I understand the	knowledge that I have received and read this Contract (including this Product Sheet and the attached Terms eir contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost copy of this Contract, acknowledged by me, is received by XOOM.				
□ Yes □ No					
Full Customer Name:					
Date:					
	XOOM Energy Canada, ULC - License No. 342997				
How to Contact Us	11208 Statesville Road, Suite 200, Huntersville, NC 28078 <u>www.xoomenergy.ca</u> Email: <u>customercare@xoomenergy.ca</u> Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430				
Office Use Only:					