

## ELECTRICITY FIXED RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

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Energy Charge (Electricity)	Product	Rate per kWh	Term		Start Date					
	Fixed Rate Electricity only		24 Months		Start date to	Start date to be confirmed				
Disclosure Chart	Type of Product		Fixed Rate Electricity Product							
	Contract Term		24 Months							
	Other Key Terms and Questions		Additional terms and conditions are set out in the attached Fixed Rate Terms and Conditions.							
	Do I have a termination fee or any fees associated with terminating service?		Yes. If you cancel this Contract before the end of the Term, you are required to pay the Early Exit Fee of \$100.							
	Can my price change during the Term of the Contract?		Yes. While your flat monthly charge (Site Administration Fee) and Energy Charge (of \$0.00/kWh) is fixed for the term of your contract, your total bill charges can vary monthly due to commodity taxes and fees and Other Charges, which may include all charges assessed and billed by your local utility for electric distribution charges, and for all services your local utility provides, including any other fees or Taxes associated with its services.							
	Is there a Site Administration Fee?		Yes. The flat monthly charge, which will appear on your monthly bill as your Site Administration Fee, will be one of the charges set forth in the chart below. The charge you will be required to pay will be determined according to your annual historical usage, as provided by your local utility. You understand that once your flat monthly charge is determined, you will receive the amount of your flat monthly charge in your Flat Monthly Charge Notification sent by XOOM. You understand that you can cancel your Contract without cost or penalty for any reason by contacting XOOM within ten (10) days after you receive your Flat Monthly Charge is not your total monthly amount for electricity service. You also understand that any electric service provider selection you make may involve a charge to you for changing your electric service provider.16000-2099921000-24999							
			Annual Historic Usage Flat Monthly	1-5999 kWh	kWh	11000-15999 kWh	kWh	kWh	-	
			Charge	\$34.99	\$64.99	\$94.99	\$124.99	\$149.99		
	Is there a Late Payment Charge?		Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% or the maximum permitted by Law.							
	What othe may I be c			Please refer to the Fixed Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.						
	How can I terminate r Contract?		You may cancel your acceptance of this Contract by delivering notice to XOOM by way of mail, fax, e-mail or by personal delivery in the following circumstances (A) without cost or penalty for any reason within ten (10) days after a copy of this Contract, signed by you or acknowledged online, is received by us; (B) without cost or payment of the Early Exit Fee within ten (10) days after you receive a copy of the your Flat Monthly Charge Notification; (C) without cost or penalty within ten (10) days after you receive a copy of this Contract, if you entered into this Contract during a Recorded Call;(D) without penalty within sixty (60) days after the date you receive your first bill from us if this Contract was entered into during a Recorded Call, provided that you will still be required to pay for any Energy consumed while under this Contract with us; (E) without cost or penalty if another marketing contract presently exists for the supply of Energy to your Site (except where the existing marketing contract is to expire on or before the start of this Contract); or (F) without penalty within one (1) year from the date this Contract is entered into if we (i) do not set out in this Contract a specified or ascertainable date on which the supply of Energy is to begin; (ii) do not begin the supply of Energy within thirty (30) days of the specified or ascertainable start date (unless you expressly authorize the late start); or (iii) were not properly licensed by the							

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	Government of Alberta when we entered into this to pay for any Energy consumed while under this						
	Disclosure Statement to Consumer: Please read this statement before you acknowledge it. Before you enter into a marketing contract for the supply of Energy you should understand the following:						
Disclosure	1. This Contract is not a electricity or gas utility or government rebate program.						
Statement to	2. The business named in this contract may not be able to supply Energy cheaper than your current utility company.						
Customer Under the	<ol> <li>This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.</li> </ol>						
Marketing	4. If you move to another location within Alberta, you will still b as set out in Subsection 4.1 of the Terms and Conditions of						
and Residential Heat Sub- Metering Regulation	5. 5. You may cancel this Contract from the day you acknowled Contract that you acknowledged (by written agreement, onl is received by XOOM. You do not need a reason to cancel give notice of cancellation at the address in the Contract. You method that will allow you to prove that you gave notice, ind Under certain circumstances you may have more than 10 d Section 4 in the Terms and Conditions of this Contract.	ine over the internet, or by way of Recorded Call) the Contract. To cancel the Contract, you must ou may give notice of cancellation by any cluding mail, fax, e-mail, or by personal delivery.					
	If you need more information on cancelling the contract, or if you feel Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4						
Customer Information	First Name:						
	Billing Information:  Credit Card. Type: Number:_ Expiry:  Automatic Withdrawl Bank ID #. Transit #:	Account #:					
This Product Sheet and	d the attached Terms and Conditions can be opened, printed, saved an						
	plete copy of the Contract.						
You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it							
If you have any question	ons, please contact us.						
By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.							

□ Yes □ No

Full Customer Name:\_

Date:

How to

XOOM Energy Canada, ULC - License No. 342996

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Contact Us	Email: <u>customercare@xoomenergy.ca</u> Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430
Office Use Only:	