

## ELECTRICITY FIXED RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

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Energy Charge (Electricity)	Product	Rate per kWh	Term		Start Date				
	Fixed Rate Electricity only	\$0.0000	24 Months		Start date to	be confirmed			
Disclosure Chart	Type of Product		Fixed Rate Electricity Product						
	Contract Term		24 Months						
	Other Key Terms and Questions		Additional terms and conditions are set out in the attached Fixed Rate Terms and Conditions.						
	Do I have a termination fee or any fees associated with terminating service?		Yes. If you cancel this Contract before the end of the Term, you are required to pay the Early Exit Fee of \$100.						
	Can my price change during the Term of the Contract?		Yes. While your flat monthly charge (Site Administration Fee) and Energy Charge (of \$0.00/kWh) is fixed for the term of your contract, your total bill charges can vary monthly due to commodity taxes and fees and Other Charges, which may include all charges assessed and billed by your local utility for electric distribution charges, and for all services your local utility provides, including any other fees or Taxes associated with its services.						
	Is there a Site Administration Fee? Is there a Late		Yes. The flat monthly charge, which will appear on your monthly bill as your Site Administration Fee, will be one of the charges set forth in the chart below. The charge you will be required to pay will be determined according to your annual historical usage, as provided by your local utility. You understand that once your flat monthly charge is determined, you will receive the amount of your flat monthly charge in your Flat Monthly Charge Notification sent by XOOM. You understand that you can cancel your Contract without cost or penalty for any reason by contacting XOOM within ten (10) days after you receive your Flat Monthly Charge is not your total monthly amount for electricity service. You also understand that any electric service provider selection you make may involve a charge to you for changing your electric service provider.						
			Annual Historic Usage Flat Monthly	1-5999 kWh	6000-10999 kWh	11000-15999 kWh	16000-20999 kWh	21000-24999 kWh	
			Charge Yes. The Late Pa		\$64.99 arge is a fee eq	\$94.99 ual to the greate	\$124.99 r of the rate of 1.3	\$149.99 5% or the maxim	um
	Payment Charge?		permitted by Law.						
	What othe may I be c		Please refer to the Fixed Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.						
	How can I terminate i Contract?		You may cancel your acceptance of this Contract by delivering notice to XOOM I fax, e-mail or by personal delivery in the following circumstances (A) without cost any reason within ten (10) days after a copy of this Contract, signed by you or ac online, is received by us; (B) without cost or payment of the Early Exit Fee within after you receive a copy of the your Flat Monthly Charge Notification; (C) without within ten (10) days after you receive a copy of this Contract, if you entered into during a Recorded Call;(D) without penalty within sixty (60) days after the date y first bill from us if this Contract was entered into during a Recorded Call, provide be required to pay for any Energy consumed while under this Contract with us; ( penalty if another marketing contract presently exists for the supply of Energy to where the existing marketing contract is to expire on or before the start of this Co without penalty within one (1) year from the date this Contract is entered into if w out in this Contract a specified or ascertainable date on which the supply of Energy do not begin the supply of Energy within thirty (30) days of the specified or ascer date (unless you expressly authorize the late start); or (iii) were not properly licer					cost or penalty for or acknowledged ithin ten (10) day hout cost or pena- into this Contract te you receive you vided that you wi us; (E) without co y to your Site (ex s Contract); or (Fo o ff we (i) do not s Energy is to begi scertainable star	or /s alty bur ll still ost or (ccept <sup>-</sup> ) set n; (ii)

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		Government of Alberta w to pay for any Energy co		o this Contract, provided that you will still be required er this Contract with us.					
	Disclosure Statement to Consumer: Please read this statement before you acknowledge it. Before you enter into a marketing contract for the supply of Energy you should understand the following:								
Disclosure	1. This Contract is not a electricity or gas utility or government rebate program.								
Statement to	2. The business named in this contract may not be able to supply Energy cheaper than your current utility company.								
Customer Under the	<ol> <li>This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.</li> </ol>								
Marketing		ve to another location with in Subsection 4.1 of the		still be responsible to buy Energy under this Contrac ons of this Contract.					
and Residential Heat Sub- Metering Regulation	Contract f is receive give notic method th Under cer	hat you acknowledged (b d by XOOM. You do not r e of cancellation at the ac nat will allow you to prove	y written agreement, leed a reason to can dress in the Contrac that you gave notice ay have more than	nowledge the contract until 10 days after a copy of the t, online over the internet, or by way of Recorded Cal incel the Contract. To cancel the Contract, you must act. You may give notice of cancellation by any e, including mail, fax, e-mail, or by personal delivery. 10 days to cancel the Contract. Please refer to					
		ormation on cancelling th 80-427-4088. Outside Ed		feel you have been treated unfairly, you may contac 427-4088 toll free.					
	Primary Phone Number:								
	Alternate Phone Number:								
	Email:								
Customer Information	Billing Address:			-					
	Service Address:								
	Electricity Site ID:								
	Billing Information: I	□ Credit Card. Type:	Numb	ber:					
	□ Automatic Withdr Bank ID #	Trar	nsit #:	Account #:					
This Product Sheet and view and obtain a com			pened, printed, save	red and emailed from your computer so that you can					
You also have the exp	ress opportunity to a	ccept or decline this Contr	act and to correct ar	any errors immediately before choosing to enter into i					
If you have any question	ons, please contact u	s.							
and Conditions), I under	erstand their contents		th them. I understan	ncluding this Product Sheet and the attached Terms and that I am able to cancel this Contract without cost by XOOM.					

🗆 Yes 🗆 No

Full Customer Name:\_

Date:

How to

XOOM Energy Canada, ULC - License No. 342996

11208 Statesville Road, Suite 200, Huntersville, NC 28078 www.xoomenergy.ca

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Contact Us	Email: <u>customercare@xoomenergy.ca</u> Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430
Office Use Only:	