

## NATURAL GAS FIXED RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

and Questions Do I have a termination fee or any fees associated with terminating service?  Can my price change during the Term of the Contract?  Is there a Site Administration Fee?  Is there a Site Administration Fee?  What other fees may I be charge?  What other fees may I be charged?  What other fees may I be charged?  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) without cost or penalty if another entered into this Contract without cost or penalty if another marketing contract presently exists for the supply of Energy to your Site (except where the existing marketing contract to suptiving the late start); or (iii) were not properly licensed by the Government of Energy consumed while under this Contract is entered into this Contract when we entered into this Contract is entered the start of this Contract without cost or penalty within intry (30) days of the specified or ascerbally exists for the sup Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract, or (ii) where not properly licensed by the Government of when we entered into this Contract, provided that you will still be required to pay for any Energy is consumed while under this Contract when we entered into this Contract, provided that you will still be required to pay for any Energy is consumed while under this Contract with us.  Disclosure Statement to Consumer:  Please read this statement before you acknowledge it. Before you enter into a marketing contract for supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.	the Government of Alberta.					
Charge (Natural Gas)	Charge(Natural	Product		Term	Start Date	
Contract Term  Other Key Terms and Questions  Do I have a termination fee or any fees associated with terminating service?  Can my price change during the Term of the Contract?  Is there a Site Administration Fee?  Is there a Late Payment Charge sassessed and billed by your local utility provides, including any or Taxes associated with its services.  Disclosure Chart  D		Rate Natural	\$3.9900	12 Months	Start date to be confirmed	
Other Key Terms and Questions  Do I have a termination fee or any fees associated with terminating service?  Can my price change during the Term of the Contract?  Is there a Site Administration Pee?  Is there a Site Administration Pee?  Is there a Late Payment Charge;  What other fees may I be charged?  Is there a Late Payment Charge is a fee equal to the greater of the rate of 1.5% may I be charged?  What other fees may I be charged?  You may cancel your acceptance of his Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) without penalty within tent (10) days after a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty if another marketing contract presently exists for the sup Energy to your Site (except where the existing method for ascuriate the start of this Contract, or (I) without penalty within tent (I) days after the date you receive a copy of this Contract use the start of this Contract; or (E) without penalty within set (I) contract or the start of this Contract; or (E) without penalty within one (1) year from the dat Contract; entered into the supply of Energy to your Site (except where the existing religion of the supply of Energy you should understant) for (I) were not properly licensed by the Government of when we entered into this Contract, rovided that you will still be required to pay for any terena or construct as sentered into Contract as specified or ascertainable stant date (unless you exauthorize the late start); or (II) were not properly licensed by the Government of when we entered into this Contract, provided that you will still be required to pay for any the penalty within one (1) year from the dat Contract the tent start); or (II) where not properly licensed by the Government of when we entered into this Contract, provided that you will still be required t	Disclosure Chart	Type of Product		Fixed Rate Natural Gas Product		
and Questions  Do I have a termination fee or any fees associated with terminating service?  Can my price change during the Term of the Contract?  Is there a Site Administration Fee?  Is there a Site Administration Fee?  Is there a Late Payment Charge:  What other fees may I be charged?  What other fees may I be charged?  Please refer to the Fixed Rate Terms and Conditions and in particular the Billing and Payment section for a full listing of non-recurring charges.  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) witho penalty for any reason within ten (10) days after the date you receive a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty the first Contract will still be required to pay for any Energy consumed while under this Contract without cost or penalty in this Contract without cost or penalty within sixty (60) days after the date you receive a copy of this Contract, signed with start of this Contract without penalty within sixty (60) days after the date you receive within sixty (60) days after the date you receive the start of this Contract without cost or penalty within one (1) year from the dat Contract is entered into if the (1) of host est out in this Contract without cost or penalty in this Contract without cost or penalty in the contract without cost or penalty in the contract within sixty (60) days after the date you receive the sixty of the supply of Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract; or (E) without penalty within one (1) year from the dat Contract is entered into if we (1) on not set out in this Contract is to expire or the start of this Contract; or (ii) were not properly licensed by the Government of when we entered into this Contract, provided that you will still be required to pay Energy consumed while under this Contract with us.  Disclosure Statement to Consumer:		Contract Term		12 Months		
terminating service?  Can my price change during the Term of the Contract?  Is there a Site Administration Fee?  What other fees may I be charged?  What other fees may I be charged?  Flow can I terminate my Contract?  How can I terminate my Contract?  Disclosure Charat  No.  Although your rate for natural gas will be a fixed rate Energy Charge, you in charage assessed and billed by your local utility provides, including any or Taxes associated with its services.  Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% maximum permitted by Law.  Please refer to the Fixed Rate Terms and Conditions and in particular the Billing and Payment section for a full listing of non- recurring charges.  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) without pensulty for your greason within ten (10) days after a copy of this Contract, signed acknowledged online, is received by us; (8) without cost or penalty within to Contract was entered into during a Recorded Call, provide will still be required to pay for any Energy consumed while under this Contract without cost or penalty if another marketing contract presently exists for the supply of Energy is to begin; (ii) do not begin the supply of Energy is to begin; (ii) do not begin the supply of within thirty (30) days of the specified or ascertainable s		,		Additional terms and conditions are set out in the attached Fixed Rate Terms and Conditions.		
change during the Term of the Contract?  Is there a Site Administration Fee?  Is there a Late Payment Charges, and for all services your local utility provides, including any or Taxes associated with its services.  Is there a Late Payment Charge is a fee equal to the greater of the rate of 1.5% maximum permitted by Law.  What other fees may I be charged?  What of a Late Payment Charge is a fee equal to the greater of the rate of 1.5% and Payment Storing of a Late Payment Charge is a fee equal to the greater of the rate of 1.5% maximum permitted by Law.  Please refer to the Fixed Rate Terms and Conditions and in particular the Billing and Payment section for a full listing of non-recurring charges.  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) witho penalty for any reason within ten (10) days after a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty within ten (1 after you receive a copy of this Contract, if you entered into this Contract will still be required to pay for any Energy consumed while under this Contract without cost or penalty if another marketing contract presently exists for the sup Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract); or (E) without penalty within one (1) year from the dat Contract is entered into this Contract, provided that you will still be required to pay Energy consumed while under this Contract with us.  Disclosure Statement to Consumer:  Please read this statement before you acknowledge it. Before you enter into a marketing contract for supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.		termination fee or any fees associated with terminating		No.		
Disclosure Chart    Administration Fee?   See?		change during the Term of the		Yes. Although your rate for natural gas will be a fixed rate Energy Charge, you are responsible for all charges assessed and billed by your local utility for natural gas distribution charges, and for all services your local utility provides, including any other fees or Taxes associated with its services.		
Payment Charge?  What other fees may I be charged?  Please refer to the Fixed Rate Terms and Conditions and in particular the Billing and Payment section for a full listing of non- recurring charges.  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) witho penalty for any reason within ten (10) days after a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty within ten (1 after you receive a copy of this Contract, if you entered into this Contract during Recorded Call; (C) without penalty within sixty (60) days after the date you rece first bill from us if this Contract was entered into during a Recorded Call, provide will still be required to pay for any Energy consumed while under this Contract without cost or penalty if another marketing contract presently exists for the sup Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract); or (E) without penalty within one (1) year from the dat Contract is entered into if we (i) do not set out in this Contract a specified or asc date on which the supply of Energy is to begin; (ii) do not begin the supply of Energy to the specified or ascertainable start date (unless you ex authorize the late start); or (iii) were not properly licensed by the Government of when we entered into this Contract, provided that you will still be required to pay Energy consumed while under this Contract with us.  Disclosure Statement to Consumer:  Please read this statement before you acknowledge it. Before you enter into a marketing contract for supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.		Administration		Yes. The monthly Site Administration Fee is \$6.85.		
may I be charged?  And Payment section for a full listing of non- recurring charges.  You may cancel your acceptance of this Contract by delivering notice to XOOM mail, fax, e-mail or by personal delivery in the following circumstances (A) witho penalty for any reason within ten (10) days after a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty within ten (1 after you receive a copy of this Contract, if you entered into this Contract during Recorded Call; (C) without penalty within sixty (60) days after the date you rece first bill from us if this Contract was entered into during a Recorded Call, provide will still be required to pay for any Energy consumed while under this Contract without cost or penalty if another marketing contract presently exists for the sup Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract; or (E) without penalty within one (1) year from the data Contract is entered into if we (i) do not set out in this Contract a specified or ascendate on which the supply of Energy is to begin; (ii) do not begin the supply of Energy is to he specified or ascertainable start date (unless you exauthorize the late start); or (iii) were not properly licensed by the Government of when we entered into this Contract, provided that you will still be required to pay Energy consumed while under this Contract with us.  Disclosure Statement to Consumer:  Please read this statement before you acknowledge it. Before you enter into a marketing contract for supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.				Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% or the maximum permitted by Law.		
mail, fax, e-mail or by personal delivery in the following circumstances (A) witho penalty for any reason within ten (10) days after a copy of this Contract, signed acknowledged online, is received by us; (B) without cost or penalty within ten (1 after you receive a copy of this Contract, if you entered into this Contract during Recorded Call; (C) without penalty within sixty (60) days after the date you receive a copy of this Contract, if you entered into this Contract will still be required to pay for any Energy consumed while under this Contract will still be required to pay for any Energy consumed while under this Contract without cost or penalty if another marketing contract presently exists for the sup Energy to your Site (except where the existing marketing contract is to expire or the start of this Contract); or (E) without penalty within one (1) year from the dat Contract is entered into if we (i) do not set out in this Contract a specified or ascendate on which the supply of Energy is to begin; (ii) do not begin the supply of Energy				Please refer to the Fixed Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.		
Please read this statement before you acknowledge it. Before you enter into a marketing contract for supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.		How can I terminate my Contract?		You may cancel your acceptance of this Contract by delivering notice to XOOM by way of mail, fax, e-mail or by personal delivery in the following circumstances (A) without cost or penalty for any reason within ten (10) days after a copy of this Contract, signed by you or acknowledged online, is received by us; (B) without cost or penalty within ten (10) days after you receive a copy of this Contract, if you entered into this Contract during a Recorded Call; (C) without penalty within sixty (60) days after the date you receive your first bill from us if this Contract was entered into during a Recorded Call, provided that you will still be required to pay for any Energy consumed while under this Contract with us; (D) without cost or penalty if another marketing contract presently exists for the supply of Energy to your Site (except where the existing marketing contract is to expire on or before the start of this Contract); or (E) without penalty within one (1) year from the date this Contract is entered into if we (i) do not set out in this Contract a specified or ascertainable date on which the supply of Energy is to begin; (ii) do not begin the supply of Energy within thirty (30) days of the specified or ascertainable start date (unless you expressly authorize the late start); or (iii) were not properly licensed by the Government of Alberta when we entered into this Contract, provided that you will still be required to pay for any Energy consumed while under this Contract with us.		
supply of Energy you should understand the following:  1. This Contract is not a electricity or gas utility or government rebate program.		Please read this statement before you acknowledge it. Before you enter into a marketing contract for the supply of Energy you should understand the following:				
LDicologium   Z. The pusitiess harried in this contract may not be able to subdiverietay cheaper than your		, , , , ,				
Statement to  Customer Under  2. The business named in this contract may not be able to supply Energy cheaper than your utility company.  3. This Contract can be ended only under the conditions set out in Section 4 of the Terms an Conditions of this Contract.	, , , , , , , , , , , , , , , , , , , ,					



## the Marketing and If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract. Residential Heat You may cancel this Contract from the day you acknowledge the contract until 10 days after a copy **Sub-Metering** of the Contract that you acknowledged (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel Regulation the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract. If you need more information on cancelling the contract, or if you feel you have been treated unfairly, you may contact Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4088 toll free. First Name: {%=FirstName} Last Name: {%=LastName} Primary Phone Number: {%=PrimaryPhone} Customer Alternate Phone Number: {%=AlternatePhone} Information Email: {%=Email} Billing Address: {%=BillingAddress} Service Address: {%=ServiceAddress} Natural Gas Site ID: {%=SiteId} This Product Sheet and the attached Terms and Conditions can be opened, printed, saved and emailed from your computer so that you can view and obtain a complete copy of the Contract. You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it If you have any questions, please contact us. By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM. ✓ Yes □ No Full Customer Name: {%=Name} Date: {%=Date} XOOM Energy Canada, ULC - License No. 342996 804 Carnegie Center, Princeton, NJ 08540 **How to Contact** www.xoomenergy.ca Email: customercare@xoomenergy.ca Customer Care:1-866-999-8483 Hours of Operation: Monday - Friday 8am-11pm Saturday - 9am-7pm (EST) Fax:704-274-1430 Office Use Only: