

## NATURAL GAS VARIABLE RATE PRODUCT SHEET XOOM ENERGY CANADA, ULC

The company that wants you to enter into this Internet marketing contract is an independent electricity or gas marketing company, whose rates are not regulated by any provincial or municipal government or agency. This company is not affiliated with the Government of Alberta.

	Product	Rate per GJ	Term	Start Date
Energy Charge(Natural Gas)	Variable Rate Natural Gas only	The rate is variable that may change on a monthly basis. Your monthly variable price is based on XOOM's actual and estimated supply costs which may include prior period adjustments, inventory, balancing costs, and administration fees.	Monthly	Start date to be confrimed
	Type of Product		Variable Rate Natural Gas Product	
Disclosure Chart	Contract Term		Monthly, the contract runs from month-to-month.	
	Other Key Terms and Questions		Additional terms and conditions are set out in the attached Variable Rate Terms and Conditions.	
	Do I have a termination fee or any fees associated with terminating service?		Νο	
	Can my price change during the Term of the Contract?		Yes. Your rate for natural gas will be a variable rate Energy Charge based on actual and estimated supply costs which may include prior period adjustments, inventory, balancing costs, and administration fees. In addition, you are responsible for all charges assessed and billed by your local utility for natural gas distribution charges, and for all services your local utility provides, including any other fees or Taxes associated with its services.	
	Is there a Site Administration Fee?		Yes. The monthly Site Administration Fee is \$6.85.	
	Is there a Late Payment Charge?		Yes. The Late Payment Charge is a fee equal to the greater of the rate of 1.5% or the maximum permitted by Law.	
	What other fees may I be charged?		Please refer to the Variable Rate Terms and Conditions and in particular the Billing, Metering and Payment section for a full listing of non- recurring charges.	
	How can I terminate my Contract?		You may cancel your acceptance of this Contract by delivering notice to XOOM by way of mail, fax, e-mail or by personal delivery in the following circumstances (A) without cost or penalty for any reason within ten (10) days after a copy of this Contract, signed by you or acknowledged online, is received by us; (B) without cost or penalty within ten (10) days after you receive a copy of this Contract, if you entered into this Contract during a Recorded Call; (C) without penalty within sixty (60) days after the date you receive your first bill from us if this Contract was entered into during a Recorded Call, provided that you will still be required to pay for any Energy consumed while under this Contract is to expire on or before the start of this Contract); or (E) without penalty within one (1) year from the date this Contract is entered into if we (i) do not set out in this Contract a specified or ascertainable date on which the supply of Energy is to begin; (ii) do not begin the supply of Energy within thirty (30) days of the specified or ascertainable start date (unless you expressly authorize the late start); or (iii) were not properly licensed by the Government of Alberta when we entered into this Contract, provided that you will still be required to pay for any Energy consumed while under this Contract a specified that you will still be required to pay for any Energy is to begin; (ii) do not begin the supply of Energy within thirty (30) days of the specified or ascertainable start date (unless you expressly authorize the late start); or (iii) were not properly licensed by the Government of Alberta when we entered into this Contract, provided that you will still be required to pay for any Energy consumed while under this Contract with us.	



Statement to Customer Under the Marketing and Residential Heat Sub- Metering Regulation       3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.         4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         5. You may sense this Contract form the day you acknowledge the contract unil 10 days after a copy of Recorded Call)s received by XOOM. You do not need a reason to cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice cancellation by any method that will aldowy you gave notice, including main fax, e-mail, or by personal delayery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         Customer Information       First Name: Last Name: Natural Gas Site ID: Billing Information: Service Address: Natural Gas Site ID: Natural Gas Site ID: Billing Information: You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you have any questors, please contact us. By checking the box below, I acknowledge that 1 have received and read this Contract (Including this Product Sheet and the attached Terms and Conditions), I understand their contract, acknowledged by me, is received by XOOM.         Yes In No Full Customer Name:		⊖J® Disclosure Statement to Consumer:				
Disclosure Statement to Customer Under the Marketing and Residential Heat Sub- Metering Regulation       2. The business named in this contract may not be able to supply Energy cheaper than your current utility company.         3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.       3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.         4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subscetton 4.1 of the Terms and Conditions of this Contract.         5. You may cancel this Contract from the day you acknowledge the contract until 10 days after a copy of the Contract that you a acknowledge (by witting agreement, online over the internet, as to any of the Contract of unal day on the day of the Contract.         6. You may cancel this Contract from the day you acknowledge the contract on the adverse in the adverse in Internet, as to cancel the Contract Please refer to Section 4 in the Terms and Conditions of this Contract.         7. Use need more information on cancelling the contract, or if you feel you have been treated unfairly, you may contact Service Address:         8. Information       Service Address:         9. Natural Gas Sile ID       Materiang         9. Billing Information: Correct Withdrawl. Bank ID #       Transit #         9. Natural Gas Sile ID       Materiang Contract.         9. Withdrawl. Bank ID #       Transit #         9. Wathave any questions, please contact us.       By checking t						
Statement to Customer Under the Marketing and Residential Heat Sub- Metering Regulation       3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.         9. Typu move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         9. Typu move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         9. Typu move to another location within Alberta, you will still be responsible to buy Energy under this Contract, you must give notice of cancellation to need a reason to cancel the Contract. To cancel the Contract by any method that will allow you hor prove that you gave notice, Including mal. Fax.e-mail. or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Pease refer to Section 4. In the Terms and Conditions of this Contract.         Customer Information       First Name: Enalt       Ent Name: Enalt         11. For Address: Enalt       Ent Name: Enalt       Enalt Name: Enalt         11. Service Address: Information       Service Address: Billing Address: Natural Gas Site ID: Billing Information: Credit Card. Type: Natural Gas Site ID: Billing Address: Enalt       Number: Adcenant Phone Number: Adversare double so accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you have any questions, please contract.         This Product Sheet and the attached Terms and Conditions can be opened, printed, saved and emailed from your comp	Disclosure Statement to Customer Under the Marketing and Residential Heat Sub- Metering Regulation	1. This Contract is not a electricity or gas utility or government rebate program.				
Customer Under the Marketing and Residential Heat Sub- Metering Regulation       3. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.         9. This Contract can be ended only under the conditions set out in Section 4 of the Terms and Conditions of this Contract.       4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, say et al. achowledged (by written agreement, orline over the internet, at by way of the Contract that you a achowledged (by written agreement, orline over the internet, at by way of concellation by any method that will allow you gave notice, including mark, rax, email, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         Customer Information       First Name: Last Name: Natural Gas Site ID: Natural Gas Site I						
and Residential Heat Sub- Metering       4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.         Metering Regulation       5. You may cancel this Contract from the day you acknowledge the contract until 10 days after a copy of the Contract that you a acknowledge (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method by XOOM. You to prove that you gave notice, including mail, fax, e-mail, or by personal delevery. Under certain circumstances you may have more than 10 days to cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         Customer       First Name: Last Name: Last Name: Delever Section 4 in the Terms and Conditions of this Contract.         Billing Address: Difference       Service Address: Service Address: Service Address: Delever Montality Address: Service Address: Delever Montality A		,				
Recgulation       the Contract that you a acknowledged (by writen agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. You may give notice of cancellation at the address in the Contract. You may give notice of cancellation at the address in the Contract. You may give notice of cancellation at the address in the Contract. You may give notice of cancellation at the address in the Contract. You may give notice of cancellation at the address in the Contract. To cancel the Contract. Please refer to Section 4 in the Terms and Conditions of this Contract.         If you need more information on cancelling the contract, or if you feel you have been treated unfairly, you may contact Service Alberta at 780-427-4088. Outside Edmonton call 1-877-427-4088 toll free.         First Name:		4. If you move to another location within Alberta, you will still be responsible to buy Energy under this Contract, as set out in Subsection 4.1 of the Terms and Conditions of this Contract.				
contact Service Alberta at 780-427-4086. Outside Edmonton call 1-877-427-4088 toll free.         Customer         Information         Service Address:         Natural Gas Site ID:         Billing Address:         Natural Gas Site ID:         Billing Information:         Automatic Withdrawl. Bank ID #.         Transit #:         Automatic Withdrawl. Bank ID #.         You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it         If you have any questions, please contact us.         By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions). J understand their contents and 1 agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         Yes No         Full Customer Name:         Date: <t< th=""><td colspan="5">the Contract that you a acknowledged (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the</td></t<>		the Contract that you a acknowledged (by written agreement, online over the internet, or by way of Recorded Call) is received by XOOM. You do not need a reason to cancel the Contract. To cancel the Contract, you must give notice of cancellation at the address in the Contract. You may give notice of cancellation by any method that will allow you to prove that you gave notice, including mail, fax, e-mail, or by personal delivery. Under certain circumstances you may have more than 10 days to cancel the				
Lasi Name:						
Information       Service Address:	Customor	Last Name: Primary Phone Number: Alternate Phone Number: Email:				
Natural Gas Site ID:         Billing Information:       Credit Card. Type:         Number:	Information					
Billing Information:       Credit Card. Type:Number:         Lexpiry:       Account         Transit #:       Account         #						
Automatic Withdrawl. Bank ID # Transit #: Account     #:  This Product Sheet and the attached Terms and Conditions can be opened, printed, saved and emailed from your computer so that you can view and obtain a complete copy of the Contract. You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it If you have any questions, please contact us. By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.  Yes No Full Customer Name: Date: XOOM Energy Canada, ULC - License No. 342996 11208 Statesville Road, Suite 200, Huntersville, NC 28078 Www.xoomenergy.ca Customer Care: 1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430		Billing Information:  Credit Card. Type: Number:				
view and obtain a complete copy of the Contract.         You also have the express opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it if you have any questions, please contact us.         By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         □ Yes □ No         Full Customer Name:         Date:         XOOM Energy Canada, ULC - License No. 342996         11208 Statesville Road, Suite 200, Huntersville, NC 28078         www.xoomenergy.ca         Email:         Customer Care:         Lostomer Care:         Account and Conditions, I customer Care:         1208 Statesville Road, Suite 200, Huntersville, NC 28078         www.xoomenergy.ca         Email:         Customer Care:         Imail:         Wow so Operation:         Monday = Friday 8am-11pm Saturday = 9am-7pm (EST)         Fax:704-274-1430		Account Automatic Withdrawl. Bank ID # Transit #: Account				
If you have any questions, please contact us.         By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         □ Yes □ No         Full Customer Name:         Date:         Voom Energy Canada, ULC - License No. 342996         11208 Statesville Road, Suite 200, Huntersville, NC 28078         www.xoomenergy.ca         Customer Care: 1-866-999-8483         Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST)	This Product Sheet and the attached Terms and Conditions can be opened, printed, saved and emailed from your computer so that you can view and obtain a complete copy of the Contract.					
By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         Yes       No         Full Customer Name:	You also have the express	opportunity to accept or decline this Contract and to correct any errors immediately before choosing to enter into it				
and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.         Yes       No         Full Customer Name:	If you have any questions, please contact us.					
Full Customer Name:	By checking the box below, I acknowledge that I have received and read this Contract (including this Product Sheet and the attached Terms and Conditions), I understand their contents and I agree to comply with them. I understand that I am able to cancel this Contract without cost or penalty within 10 days after a copy of this Contract, acknowledged by me, is received by XOOM.					
Date:       XOOM Energy Canada, ULC - License No. 342996         How to Contact       11208 Statesville Road, Suite 200, Huntersville, NC 28078         Us       11208 Statesville Road, Suite 200, Huntersville, NC 28078         Us       Email:customercare@xoomenergy.ca         Customer Care: 1-866-999-8483       Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST)         Fax:704-274-1430       Fax:704-274-1430	□ Yes □ No					
How to Contact       11208 Statesville Road, Suite 200, Huntersville, NC 28078         Us       Email:customercare@xoomenergy.ca         Customer Care:1-866-999-8483       Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST)         Fax:704-274-1430       Fax:704-274-1430	Full Customer Name: Date:					
Us Www.xoomenergy.ca Email:customercare@xoomenergy.ca Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST) Fax:704-274-1430		XOOM Energy Canada, ULC - License No. 342996				
	How to Contact Us	www.xoomenergy.ca Email: <u>customercare@xoomenergy.ca</u> Customer Care:1-866-999-8483 Hours of Operation: Monday – Friday 8am-11pm Saturday – 9am-7pm (EST)				
	Office Use Onlv:	a. 104-214-1430				

