energy.

## How to Read Your Bill

## ALBERTA RESIDENTIAL CUSTOMERS

## Bill Account

## Number

Your Bill
Account Number is a 10-digit number that is unique to each account you have with XOOM
Energy. You will need this Bill Account Number if you ever call into XOOM Energy Customer Care.

## Total Current

Charges
The amount that you now owe, after we apply any taxes, adjustments and/or prior payments to your account.

## Due Date

After this date, your payment would be past due.

## Previous

Balance
The amount of your previous bill that is still unpaid.

Contact Information
If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.


Invoice Number: 201920017461789
Customer Name
John Doe
Mailing Address
123 XOOM Way
хоом, АВ TY1 1С8

Bill Summary


| Previous balance | $\$ 98.74$ |
| :--- | ---: |
| Payments received | $(\$ 98.74)$ |
| Adjustments | $\$ 0.00$ |
| Balance forward | $\$ 0.00$ |
| Late payment charge | $\$ 0.00$ |
| Current period charges | $\$ 99.76$ |
| Tax charges | $\$ 4.99$ |
| Total billed charges | $\$ 104.75$ |
| Total Amount Due | $\$ 104.75$ |

Questions about your bill? We can help.

## By Phone

1-866-999-8483
$8 \mathrm{am}-11 \mathrm{pm}$ ET, Mon - Fri
$9 \mathrm{am}-7 \mathrm{pm}$ ET, Sat

## xOON

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777 BAY ST SUITE C208-B
TORONTO ON M5G 2C8
(6)
Payment Amount


John doe
123 XOOM Way
XOOM,AB T1Y 1C8
 Important Messages

XOOM ENERGY CANADA, ULC C/O C24040C PO BOX 2404, STATION M CALGARY AB T2P 5B1

## Payment Amount

Please enter the amount of your payment.
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## Site ID Number

Unique number assigned to your service address by the utility.

## Service Period

The time period associated with your bill charges.

## Energy

 Service ChargeAmount and rate of commodity used in the billing period.

## Site

Administrator Fee
Monthly fee to cover the administrative costs associated with your bill charges.

## Energy Insight



## How to Pay Your Bill

## Pay Online

On the "My Account" page, click the orange "Pay My Bill" button
You can make a one-time payment with your debit/credit card or
sign up for recurring payments and have your bill paid
automatically each month.

## Pay By Mai

Send your check or money order (payable to XOOM Energy) to the address below:

XOOM Energy Canada, ULC
PO Box 99256 STN M
Calgary AB T2P 1G9

Pay By Phone
Call us 24/7 at 1-866-999-8483 (toll-free) to make a one-time payment with your debit/credit card.

## Toll Free

1-866-999-8483
8am - 11pm ET, Monday - Friday I 9am - 7pm ET, Saturday
Pre-Authorized Payment
Visit us online at myxoomenergy.ca and click "Pay My Bill".

## VISA

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Utility Contact Information

Name and phone number of your local utility. You should call this number in case of an emergency.

| Charges ${ }_{\text {(continued) }}$ | Service Period 05/28/2020-06/29/2020 |  |
| :--- | :--- | :--- |
| Total charges for this electricity service |  | $\$ 104.75$ |
| SThe average price you paid for <br> utility services this month (per kWh) <br> $\$ 0.15$ | SFor outages and other utility <br> emergencies, call <br> ENMAX Power <br> 403-310-2010 |  |

